JOIN OUR TEAM!

BUSINESS INTELLIGENCE ANALYST

We are seeking a BI Analyst to join the team at Enorme Hotels & Villas.
The ideal candidate will have experience using Microsoft Power BI and a solid understanding of the hospitality industry. The role involves developing and monitoring reports and KPIs that support real-time decision-making.
Our primary property management system is Pylon Hospitality (by Epsilonnet).

Key Responsibilities:

- Develop and customize Power BI dashboards pulling data from PMS, POS, and other systems
- Extract and integrate data from **Pylon Hospitality PMS (Epsilonnet)**
- Create reports on KPIs such as occupancy rates, ADR, RevPAR, booking channel analysis, F&B performance, etc.
- Collaborate closely with Operations, Sales, and Accounting teams to understand BI needs
- Perform historical data analysis and forecasting

Required Qualifications:

- Strong experience with **Power BI, DAX,** and **Power Query**
- Proficient in **SQL Server (T-SQL)**
- Previous experience working with **hotel or hospitality data**
- Familiarity with **Pylon Hospitality PMS** (or experience with companies using it)
- Ability to connect and integrate data from multiple systems (PMS, POS, CRM)
- Solid understanding of core hospitality KPIs and operational workflows

Preferred Qualifications:

- Experience analyzing data from OTA / Channel Manager platforms
- Previous hospitality industry experience (operations or administrative roles)
- Skills in Excel Power Pivot / Power Automate
- Understanding of F&B operations and KPIs (e.g., RevPASH)

Location: Heraklion, Crete (Hybrid work possible)
Job Type: Full-time

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