



JOIN OUR TEAM!

OPERATIONS MANAGER

Enorme Hotels & Villas is looking for a motivated and experienced **Operations Manager** to strengthen our management team and contribute to the overall success of our operations.

Responsibilities:

- Implement the company's standards at the hotels operation
- Lead, manage, and support the F&B department
- Monitor daily operations, identify areas for improvement, and implement solutions to optimize performance.
- Develop and execute operational strategies that enhance efficiency and profitability.
- Work closely with the CEO to establish short-term and long-term goals for the F&B department.
- Lead the co-operate with the hotel managers
- Conduce to training, and mentoring staff to maintain a high-performing team.
- Foster a positive working environment and encourage professional growth within the department.
- Manage budgets, control costs, and ensure financial targets are met.
- Analyze financial reports and KPIs to provide recommendations for improved profitability.
- Uphold the highest standards of service, quality, and hygiene within the F&B department.
- Implement and enforce company policies, health and safety regulations, and industry standards.
- Continuously monitor customer feedback and ensure the delivery of an exceptional guest experience.
- Address and resolve operational issues promptly.
- Provide regular updates and detailed reports to the managing director of Enorme Hotels & Villas on departmental performance, challenges, and opportunities.

Benefits:

- Competitive remuneration package
- The opportunity to be a key decision-maker in a dynamic and growing company
- A supportive and collaborative working environment.
- Duration: Annual